

RELEVANT EXPERIENCE

- Sr. UX Designer* | YourCause from Blackbaud | yourcause.com | *May '21 - present*
Co-leading UX Design & Research for corporate social responsibility software to improve product usability and drive end-user behavioral change to drive customer impact.
- Sr. Interaction Designer* | Software Engineering Professionals (SEP) | sep.com | *Oct. '18 - May '21*
Lead UX Design & Research for assigned projects, mentor growing design team, incorporated dual track agile successfully, incorporated accountability measures for design team, prepared many lunch talks for company, and successfully incorporating research driven design practices.
- UX Researcher & Designer* | Level Up Development | levelupdevelopment.com | *Feb. '17 - Oct. '18*
Working in an agile development environment on up to 4 projects at a time with a total of 8 at various levels of engagement. Lead User Research practices, documentation, and training for all projects. Project responsibilities include stakeholder ideation, participatory design, design synthesis, system mapping, journey mapping, presentation creation, graphic design, wireframing, prototyping, and development support.
- Digital Product Manager* | Blueline Media Productions | thisisblueline.com | *Jun. '16 - Feb. '17*
Managing over 20 active websites optimized for mobile. Led UX Design of new website projects. Front End Development as needed. Documenting and developing process and general project and product management
- Web Services Specialist* | Center for Language Technology (CeLT) | celt.indiana.edu | *Sept. '14 - Jun. '16*
Redesigned and developed center's 500+ page website with a focus on updating the user experience and information architecture. Redesigned logos for events and assisted instructors with digital strategies
- Creative Director* | Flow Arts Institute | flowartsinstitute.com | *Nov. '14 - Feb. 2017*
Crafted a digital strategy to expand current system to improve the brand recognition and increase engagement outside of annual events. Organized and managed team of remote creatives to create and collaborate on weekly content. Designed and maintained 7 Custom Wordpress sites.
- User Experience Design Specialist* | Megaputer | megaputer.com | *May '13 - Sep. '13*
Crafted a design culture within company through company wide design education. Used participatory design to improve software interface and user workflow in collaboration with developers based in Russia.

EDUCATION

- 2014 Human Computer Interaction Design MS School of Informatics & Computing - IUB
2010 Linguistics BA | French Language & Literature BA College of Liberal Arts - Purdue University

AFFILIATIONS

- Indy Design Week Founder & Director 2018- present
IXDA Indianapolis Co-Leader, Book Club Organizer 2017- present
Interaction 2018 Conference Peer Reviewer 2017
Cirque Indy, Aerial Arts Youth & Adult Instructor 2017 - 2020
Girls Inc, Youth Facilitator for Entrepreneurial Experiences 2015 - 2016
Alt.Chi Peer Reviewer 2012 - 2014

TOOLBOX

- Mentoring | Interview Design & Facilitation | Semi-Structured Interviews | Mirroring | Workshop Design
Participatory Design | Usability Testing | Diary Studies | Experience & Journey Mapping | Mental Modeling
Ideation | Sketching | Prototyping | Sketch | Creative Suite | Figma | Listening | Honest Inquiry | Diplomacy